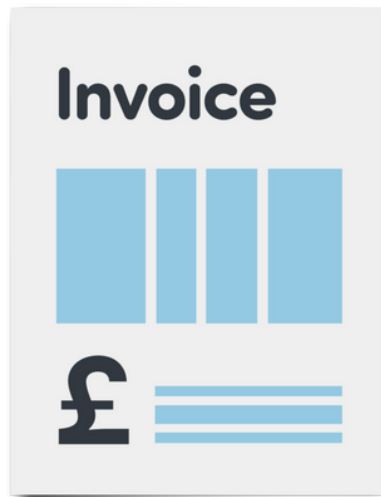


Paying towards the care services you receive



“Easy Read” does not mean that everyone will find this booklet easy to understand.

Many people will still need help and support to understand what they need to do.





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1. Introduction



This booklet gives you information about a **financial assessment**.



If you need help to understand this booklet please call:

Customer Finance
01375 652681



You can also ask your family, friend, support worker or social worker to help.



We will talk with you about what you may need to pay towards your care services.

2. What are Social Care Services?



Social care services means care and support provided by Thurrock Council Adults Social care



This includes Homecare, Supported Living, **Direct Payments**, Day Sessions, Transport and Assistive Technology.



Residential Care Home placements, Respite Short Breaks and Interim Placements.



Reablement Support to help you get back to doing things on your own.

3. Will I have to pay?



You may have to pay towards the services you receive from Adult Social Care.



The amount you will have to pay depends on how much money you have.



We will complete a Financial Assessment to work out how much you can afford to pay.



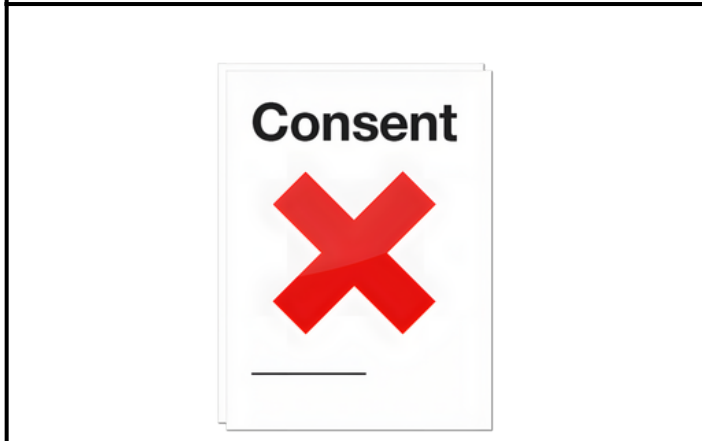
You will need to pay from the first day your services start.

4. Forms to complete

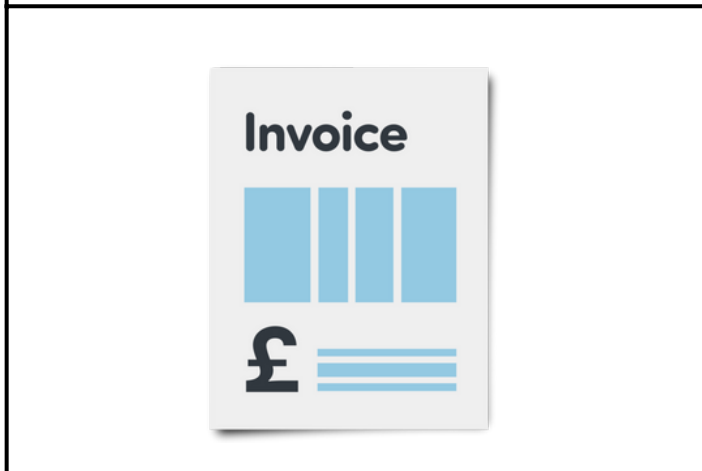
You will need to complete a financial assessment **declaration** (FA001 Form).



You will need to sign declaration 2 and 3 if you want a financial assessment.







You will need to sign declaration 4 if you do not want a financial assessment.



If you do not want a financial assessment you will have to pay the **full cost** of your services.

5. The Financial Assessment

 <p>An illustration of a document titled "Your Bank Statement" with a barcode and several British banknotes (£10, £20, £5) and coins (50p, 20p, 1p) scattered on top.</p>	<p>At your financial assessment it would be helpful to have copies of your recent bank statements ready.</p>
 <p>An illustration of two women sitting at a table, one in a red top and one in a black top, engaged in conversation. A purple circular graphic with the word "Assessment" is overlaid at the bottom.</p>	<p>The Finance Officer will look at how much money you receive.</p>
 <p>An illustration of a pink piggy bank with the word "Savings" written on its side. A five-pound banknote and a gold coin are shown being inserted into the top.</p>	<p>How much money you have saved.</p>
 <p>An illustration of a single-story brick residential care home with a grey roof, a chimney, and a front door.</p>	<p>If you are in a residential care home, we will also include the value of your home if you own this privately.</p>

6. What will I pay and how?



We will let you know how much you need to pay.



You will receive an **invoice** from us every four weeks in the post.



You can pay over the phone, on our website or by standing order.

01375 652652

www.thurrock.gov.uk/payments/make-payment-online



If you have a Direct Payment, you will need to make payment to your dedicated account.

7. Will I be left with any money?



You will be left with the first £14,250.00 of your savings.

If you have more money than this in savings the Finance Officer will include this in the assessment.



If you live at home with social care services, you will keep enough money to pay for what you need.



If you live in a care home, you will keep some of the money (an **allowance**) to pay for what you need.

9. What do the green words mean?

There are words that have been changed to green in this document.
The meanings of these words are listed below:

<u>Allowance</u>	A set amount of money the Government allow for normal things such as food, clothing and utilities.
<u>Declaration</u>	This is a written statement to confirm that something is true.
<u>Direct Payments</u>	A direct payment is money you can be given instead of a service to buy your own support and services.
<u>Financial Assessment</u>	A financial assessment works out how much you will need to pay towards your care and looks at how much money you have.
<u>Full Cost</u>	Full cost means that you will pay the full amount of your care services. The Council will not pay towards your care.
<u>Invoice</u>	An invoice is a document showing the services you have received from the Council and how much you need to pay.
<u>Reablement</u>	Reablement is a short term support service to help someone regain their independence.

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Get in touch

01375 511000

Thurrock.First@thurrock.gov.uk